

# LA QIC Forums



Participants and instructors pause for photo during LaQIC Forum held in Baton Rouge.

## Louisiana Quality Improvement Collaborative Forums

The **Disability and Aging Resource Institute\* (DARI)** is presenting the **Louisiana Quality Improvement Collaborative Forums** to offer training and essential information to help provider agencies with the quality improvement process.

### Purpose

The purpose of the Forums is to assist provider agencies improve the quality of supports and services for people who are receiving services through their agency. The quality improvement (QI) collaborative forums will:

- Provide an overview of the quality improvement process.
- Explore critical issues in Quality Management.
- Define the components of a quality improvement plan.
- Provide a framework for selection of priorities for improvement.
- Provide a forum for networking, discussing issues and problem solving.

**\*A Program of A. Charles Stewart Consultants**

# LA QIC Forums

## On-site Programs Available

Host a forum at your agency for your staff, or for small groups of provider agencies.

## What are the benefits?

- Develop organizational capacity to manage QI
- Increase capacity to provide quality services
- Demonstrate commitment to improving services
- Receive objective feedback
- Obtain Certificate of Recognition for completion

## Overview of Sessions – Choose One, Two or All Three

### Session One: Introduction to Quality Improvement

Topics covered in this session include the quality improvement process and the components of the QI plan, why quality assurance and quality improvement programs/plans and/or accreditation are required as the vehicle to improve quality in Medicaid programs.

### Session Two: Critical Issues in Quality Improvement

Topics covered in this session include critical issues in Quality Improvement, includes findings from the National Core Indicators Project, the framework for selecting quality measures and the steps for developing the quality improvement plan.

### Session Three: Quality Improvement Plan Development, Monitoring and Reporting

Topics covered in this session include implementation of the Quality Improvement Plan, documentation, how to monitor and reassess the outcomes, and reporting. Participants receive feedback on their quality improvement plan.

## Contact Us – For Additional Information

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